

So what's in it for you?

- **Significant savings over casual rates**
- **Ongoing maintenance with flexible options**
- **Ability to lock in price for a fixed period**
- **Ability to choose as little or as many maintenance hours as required**
- **Discounted pricing for bulk hours ordered**
- **A range of low cost, obligation free, optional extras to secure and enhance your business as you grow**

By the way.....



Why not talk to us about our EvoLo range of business computers

For businesses that are serious about quality & reliability

Plan Terms and Conditions

- Where a technician is required to attend the customer's premises a minimum of one hour will be deducted from the available Flexi-time balance and thereafter deductions will be made in 15 minute increments or part thereof.
- Where a technician is able to solve the problem over the telephone or via remote log in to the client's system Flexi time will be deducted at the rate of 15 minutes or part thereof
- At the end of 12 months from the date of purchase all credit hours will expire.
- If a customer purchases a Monthly Scheduled Maintenance or higher package then payments may be made on a quarterly basis however, should a client choose to end their contract a break fee will be charged.
- Terms are strictly 14 days. Service will be withheld if a customer does not pay within his/her agreed terms



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Small to Medium Enterprise Plans and Price List



**Technology Solutions designed to
give you real peace of mind**

Call us on 1300 INVOTEC to discuss all your IT needs

A cheaper, less complicated way to safeguard your IT system integrity



Now Invotec gives you a choice of ways to manage your IT spend. You can arrange for one of our highly skilled technicians to attend

your site on a casual basis. However, for real savings you can enter into a scheduled maintenance agreement with us. This will ensure you get:

- Guaranteed attendance at your site by a technician at a day and time that suits you. This can be structured from as little as one hour per quarter to as much as your business will require.
- Locked in pricing for any given period
- Complete transparency around your IT support spend

In addition to, or instead of, **Scheduled Maintenance** you may purchase blocks of **Flexi-time**. As with scheduled maintenance you will be given service priority over casual customers in addition to significant cost savings. Flexi-time can be used for any service we provide (optional extras excluded) from emergency callouts to conducting detailed system audits.*

A guide to pricing is included in this pamphlet however, we are able to customise a package for all requirements should the need arise

* Refer to plan terms & conditions overleaf

Price List (effective till 30 June 2010)

Scheduled Maintenance* (GST incl.)

Quarterly 1 - 1 hour scheduled maintenance once every 3 months	\$520.00 Per annum
Quarterly 3 - 3 hours scheduled maintenance once every 3 months	\$1,450.00 Per annum
Quarterly 6 - 6 hours scheduled maintenance once every 3 months	\$2,770.00 Per annum
Monthly 1 - 1 hour scheduled maintenance every month	\$1,520.00 Per annum
Monthly 2 - 2 hours scheduled maintenance every month	\$2,900.00 Per annum
Monthly 4 - 4 hours scheduled maintenance every month	\$5,280.00 Per annum
Monthly 8 - 8 hours scheduled maintenance every month	\$9,990.00 Per annum
Monthly 12 - 12 hours scheduled maintenance every month	\$13,960.00 Per annum
Platinum Rate - All scheduled maintenance above 12 hours per month	\$85.00 per hour

Flexi Plans* (GST incl.)

Casual rate - Minimum one hour charged regardless of time spent on site.	\$132.00 per hour C.O.D.
Flexi 3 - 3 hours prepaid to be used over 12 months	\$375.00
Flexi 5 - 5 hours prepaid to be used over 12 months	\$577.50

*Prices listed are annualised and must be paid prior to service commencing

Flexi Plans (cont.)

Flexi 10 - 10 hours prepaid to be used over 12 months	\$1,110.00
Flexi 15 - 15 hours prepaid to be used over 12 months	\$1,650.00
Flexi 20 - 20 hours prepaid to be used over 12 months	\$2,100.00
Flexi 40 - 40 hours prepaid to be used over 12 months	\$3960.00

There's more.....

Scheduled Maintenance customers can also purchase **Flexi packages** for service required outside of their normal scheduled time with the following discounts:

- Quarterly and Monthly 1 & 2 customers receive a **5% discount** on all Flexi Plans
- Monthly 4 & 8 customers receive a **10% discount** on all Flexi Plans
- Monthly 12 customers receive a **15% discount** on all Flexi Plans



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